

MCDONALD'S

Server Upgrade Project



WHAT WAS THE CHALLENGE

McDonald's required a trusted installation partner to deliver a nationwide refresh of its in-store IT infrastructure. The project involved upgrading legacy server environments and rolling out the BOLT software platform across 481 locations, ensuring consistency, reliability, and minimal disruption to day-to-day operations throughout the UK estate.

WHAT WE DID

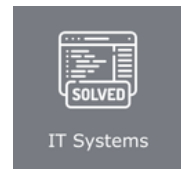
Celestra delivered a seamless, nationwide infrastructure refresh for McDonald's, upgrading in-store systems across 481 locations. Our fully managed programme ran across several months, combining expert project governance with flexible scheduling to meet the unique needs of each site. We replaced legacy Dell servers with modern R340 hardware where needed, transitioned all systems to Windows Server 2016, and deployed the BOLT software platform to enhance speed, stability, and performance.

A dedicated team of engineers worked around the clock, completing hardware installs out of hours and performing software updates during trade without impacting operations. Secure data transfer and configuration ensured a smooth transition, while real-time dashboards and regular reporting kept McDonald's teams informed every step of the way. The result: a future-ready infrastructure, delivered with precision and consistency at scale.

THE PROJECT AT A GLANCE

- 481 Sites Completed Nationwide
- Zero disruptions to trade
- Value-add: Fixed issues outside of project scope

SERVICES PROVIDED



WHY MCDONALD'S CHOSE CELESTRA

McDonald's selected Celestra based on its proven ability to deliver complex, large-scale national rollouts with consistency and precision. The decision was underpinned by Celestra's trusted engineering capability, supported by strong governance and a dedicated, experienced resource model that ensured accountability at every stage. Celestra's flexible and adaptive deployment approach was critical in supporting live QSR environments, minimising disruption to day-to-day operations while maintaining pace and quality. Throughout the programme, comprehensive reporting and clear, proactive communication provided full visibility and confidence, reinforcing Celestra as a reliable delivery partner.

HOW DID MCDONALD'S BENEFIT?

McDonald's chose Celestra for our proven expertise in delivering complex, nationwide rollouts with zero disruption to trade. Our trusted engineering team, many already experienced within McDonald's environments, ensured seamless execution in live QSR settings. With flexible deployment models, real-time reporting, and a fully managed service throughout, Celestra offered the control, clarity, and confidence needed to modernise infrastructure.

