



# Costa Collect

## Services Provided



Configuration



Support



Installation



Warehousing  
and Logistics



Project  
Management

## The Project

### What was the project?

The project was to partner with Box Technologies in the rollout of Costa Collect Panel PC solution, throughout the whole Costa estate.

### What we did

Celestra played a key role in the implementation of the solution. We Project Managed the process from beginning to end to ensure an 100% success rate. We had our technical services team configure the Panel PC solution in our brand new state of the art configuration centre. The equipment was then delivered to site where our engineers completed the installation of the tablet and printers.

### How did Costa benefit?

The installation of the Costa collect app throughout their stores means providing an easier service. Customers avoid queues, pay through their phone and receive their order at a quicker rate. Our dedicated team were able to give rapid responses to any issues and fix them remotely. Furthermore our engineers had existing knowledge of the solution so were able to be flexible and extremely helpful, demonstrating their can do attitude, throughout the project.

### Why Costa chose Celestra

Having worked with Costa on previous projects they could trust our dedicated project and field team would deliver exceptional results. Completing both phase 1 & 2 of the project we were then awarded the whole estate rollout.

