



Premier Inn IMAC Services

Services Provided



The Project

What was the problem

Due to Premier Inn's aggressive expansion plans, they needed a partner with relevant experience across a range of IT services from EPoS solutions for their restaurants, installation of infrastructure, re-cabling and hardware and software maintenance. They needed a partner that was confident with both existing infrastructure as well as their new acquisitions and developments.

What we did

Celestra's completed comprehensive site surveys and with these robust survey documents provided engineers and Cablers with detailed information of all requirements alongside addressing wireless signal coverage, interference sources, equipment placement and power considerations. An understanding of Premier Inn's on-site requirements was further developed through a series of pre-start meetings and Health & Safety briefings.

Our first fix involved laying CAT5e and CAT6 and fiber cabling throughout entire buildings. Upon completion of 3rd party building and decoration stages Celestra revisited to terminate data and power, re-labelling each field end and comms cabinets to aid in ongoing support.

How did Premier Inn benefit?

Premier Inn benefitted from Celestra's previous experience in delivering large scale projects and the knowledge accrued from this. They also profited through Celestra's bespoke Management Systems and having ongoing maintenance and support. Having this comprehensive service throughout has given piece of mind all round.

Premier Inn's customer restaurant and hotel experience has become more efficient delivering that quality service that is important to the brand.

Why Premier Inn chose Celestra

Having worked with Whitbread since the inception of Celestra, We have a strong track record with delivering multiple projects over the years for their many brands.

Our close working relationship as well as winning IT Services Partner of the year for 2 years running meant that they could trust Celestra to deliver the solution quickly, efficiently and smoothly as possible.



Expanding Into Europe

Recently we supported Premier Inn with their expansion to mainland Europe. As we have a strong track record of supporting the brand, it was only natural to be involved with the opening of their first site in Frankfurt, Germany. With more sites opening check out how we are supporting the brand moving forward by visiting our success stories page at www.celestra.co.uk.

