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★ Services provided



★ The project

The project

Celestra were tasked to complete the IT installation and network testing, in the first two new Premier Inn's in Germany. The first will be based in Hamburg and the second one to quickly follow, in Munich.

What's happened so far

The project started last year, where we sent our expert survey team John and Jacob to visit Hamburg and Munich to survey the two sites in preparation for completing our work this January. This gave us a great opportunity to understand the unique challenges of each site and the practicalities to achieving our goals in Germany.



What we are doing

Celestra is responsible for installing the internal network which includes the routers, network switches, fibre connections, Wi-Fi Access Points and EPOS equipment for the entire hotel.

The cabling is being completed by the on-site contractor but Celestra will be testing before installation.

We are also carrying out a post-installation Wi-Fi survey to check coverage within the hotel and provide detailed heat maps, for install alterations, delivering the very best customer experience.

Why Premier Inn chose Celestra

Our flexibility and professionalism in working with other 3rd parties was key to being awarded the project.

We have a strong track record of supporting Premier Inn in this territory, with the opening of the first hotel in Frankfurt, their first German hotel and then the subsequent hardware upgrades over a couple of years later.

With Celestra also being awarded Whitbread IT Services Supplier of the Year, it made sense for us to support Whitbread with the install and ensure the works go as smoothly as possible.



What's the plan?

Celestra has been brought into the project at a later stage than normal, due to the Whitbread aggressive opening plans, which has meant we have needed to pull in resource and expertise very quickly.

We have to work closely with other third parties who are responsible for other key dependencies, adopt the standards to suit Premier Inn in Germany and deliver all within tight timescales and budgets.

We are now scaling up our German capabilities to match our partners' ambitious growth plans.